

# Questionnaire for ground handling liability



QBE Insurance (Australia) Limited ABN 78 003 191 035 AFSL 239 545

## Additional to Hangarkeepers Liability information

Insured					
Name					
Address				State	
				Postcode	
Phone		Fax			
Email					

## Details of Contract

Details of airline/carrier

IATA Standard Ground Handling Agreement (attach copy) If yes, please provide details	Other contract (attach copy)	Agent for airline

Are you contractually liable for damage to aircraft? Yes No

If yes, please provide details

Public liability limit required	<input type="text"/>	Limit required for liability for damage to aircraft	<input type="text"/>
Do you provide security screening of passengers/baggage/cargo? If yes, please provide details	Yes	No	

## Services provided

<b>Ramp services</b>	Pre-flight checks	Cabin cleaning	Refuelling	Baggage/cargo loading/unloading
	Passenger escort	Aircraft marshalling		
<b>Terminal services</b>	Passenger check-in	Baggage/cargo receipt delivery	Porterage	
Is motorised equipment used? Registered - equipment:	Yes	No	If yes, please provide details of:	

Unregistered - equipment	Tugs	Forklifts	Air-stairs	Baggage/cargo trolleys
	Cleaning carts	Ground power unit		

Others

List number of staff by occupation

## Aircraft types handled

Maximum passenger capacity of largest aircraft

Number of movements per week by aircraft type

## Declaration

We hereby declare that the foregoing particulars are true and complete to the best of our knowledge and belief and we agree that this declaration and the answers given herein and any other written statement made by us or on our behalf for the purpose or the proposed Insurance shall be the basis or, and Incorporated In, the contract between us and QBE.

Insured's Signature

Date (dd/mm/yyyy)

The liability of QBE Insurance (Australia) Limited does not commence until acceptance of this questionnaire and the issue of the Policy.

## Duty of Disclosure

Before you enter into an insurance contract, you have a duty to tell us anything that you know, or could reasonably be expected to know, may affect our decision to insure you and on what terms.

You have this duty until we agree to insure you.

You have the same duty before you renew, extend, vary or reinstate an insurance contract.

### You do not need to tell us anything that:

- reduces the risk we insure you for: or
- is common knowledge: or
- we know or should know as an insurer: or
- we waive your duty to tell us about.

### If you do not tell us something

If you do not tell us anything you are required to, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both. If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

## Privacy

Our Privacy Policy describes how we collect, disclose, store and use personal information as well as how to access it, correct it or make a complaint. When we say personal information we may also mean sensitive information such as health information, criminal history or professional memberships that's relevant to us issuing, administering or managing products or providing services and the terms on which we will do these things. We use personal information to issue, administer and manage products and provide services. You can view our **Privacy Policy** at [www.qbe.com.au/privacy](http://www.qbe.com.au/privacy), or to obtain a copy by phoning us on **133 723** or requesting it from our authorised representatives or service providers.

We may share your information with other QBE Group companies, our authorised representatives and service providers, each of which may be based outside of Australia.

By giving us personal information you consent to us collecting, disclosing, storing and using it in accordance with our Privacy Policy. If you give us someone else's personal information you confirm you've obtained their consent to do so.

If you don't provide all of the personal information we've requested we may be unable to issue, administer or manage products or provide services.

### Please return to

[aviation.admin@qbe.com](mailto:aviation.admin@qbe.com) or as advised by your underwriter or broker.